



Module 5, Day 1
Bergen | 22. May 2023

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Today's Plan

- 09.00 - 12.00 Intro to Testing
- 12.00 - 13.00 Lunch
- 13.10 - 15.00 Testing with Visitors
- 15.10 - 15.45 Wrap Up

Let go of your babies!

5-Minute Stand Ups

Let go of your babies!



The Surprising Facts Behind Korean Child Abandonment

[CONTRIBUTOR](#)

The Surprising Facts Behind Korean Child Abandonment

The Surprising Facts Behind Korean Child Abandonment



By Joel L. A. Peterson, Contributor

National award-winning author; CEO - Pintoresco Advisors, LLC; a proud veteran; and PhD candidate & researcher in education and adoption.

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Your Feedback on Module 5

The visit to Trondheim wasn't really worth it.

The room and food at NTNU could have been much better.

Would have rather received more training content on Day 2.

The time in Trondheim was inspirational.

Great to be at NTNU.

It was helpful to have time with my team on Day 2. More time with them would have been better.

Welcome Back

13:10 – 13:30

Family & Friends – Geir Lillebøe
Systemic – Hannah Gustav Strøm
Parents – Break / Teamwork
Trainers – Lisa Norman Styve

13:40 – 14:00

Family & Friends – Lisa Norman Styve
Systemic – Geir Lillebøe
Parents – Hannah Gustav Strøm
Trainers – Break / Teamwork

14:10 – 14:30

Family & Friends – Break / Teamwork
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14:40 – 15:00

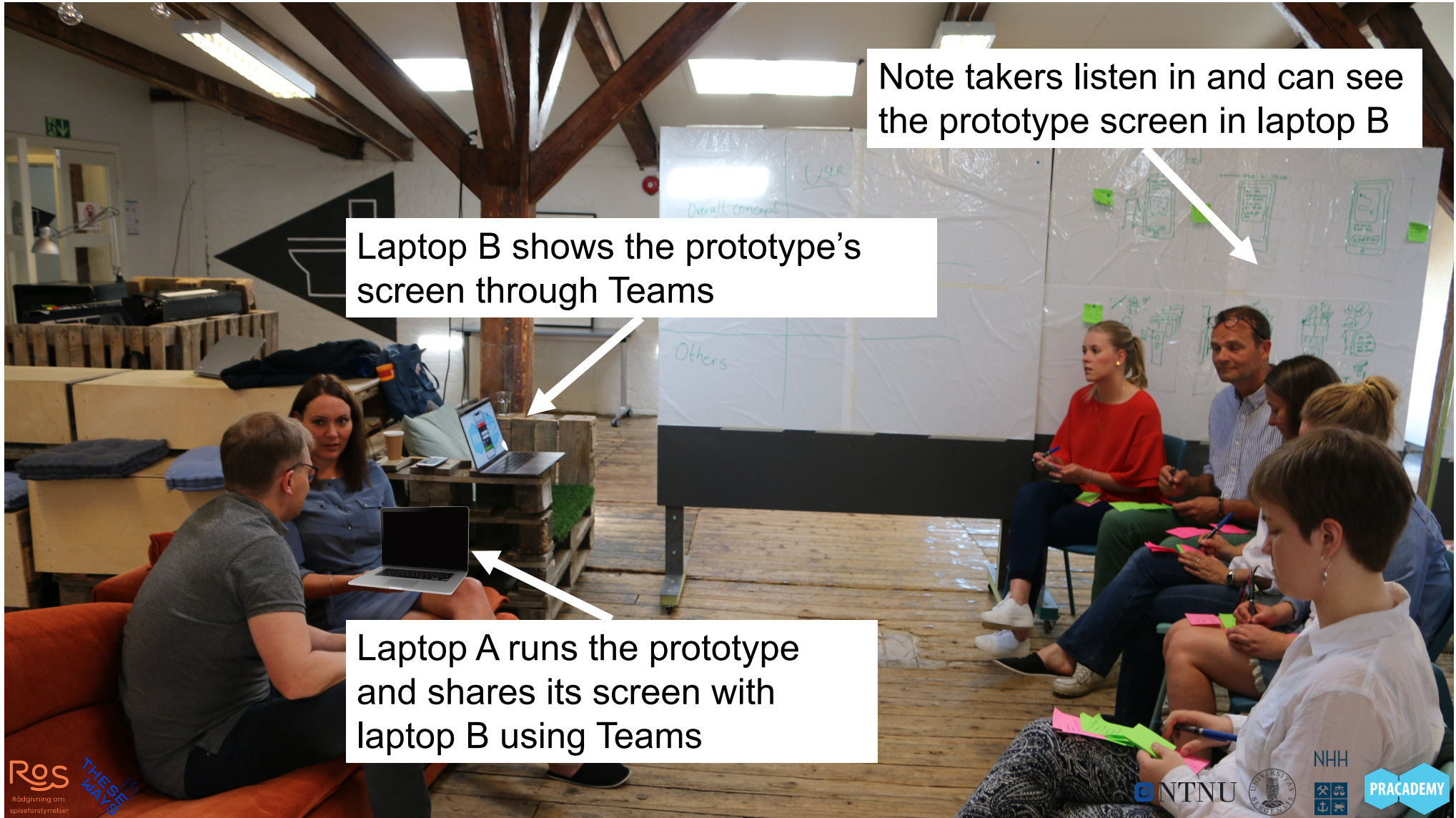
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Receiving vs Giving

Ego Detachment

The 5 Act Interview

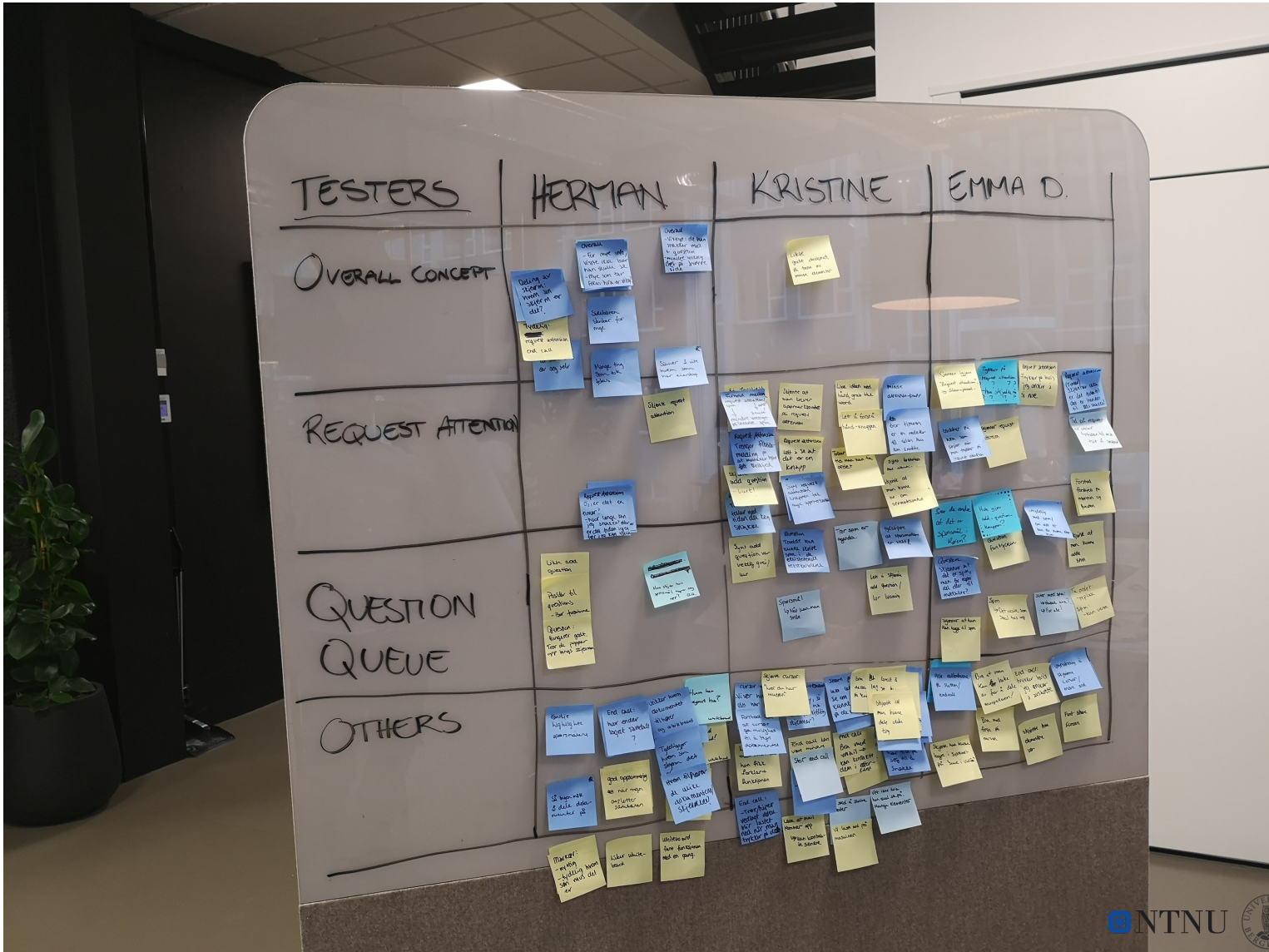




Note takers listen in and can see the prototype screen in laptop B

Laptop B shows the prototype's screen through Teams

Laptop A runs the prototype and shares its screen with laptop B using Teams



TESTERS

HERMAN

KRISTINE

EMMA D.

OVERALL CONCEPT

REQUEST ATTENTION

QUESTION QUEUE

OTHERS

Handwritten notes on sticky papers, including: 'Dokumentasjon av...', 'Kommunikasjon...', 'Spørsmål...', 'Oppgaver...', 'Ferdigheter...', 'Kvalitet...', 'Tidspunkt...', 'Ansvar...', 'Rolle...', 'Mål...', 'Kriterier...', 'Målinger...', 'Verktøy...', 'Metoder...', 'Prosedurer...', 'Standarder...', 'Normer...', 'Etiketter...', 'Sikkerhet...', 'Datatrygghet...', 'Uavhengighet...', 'Gjennomsiktighet...', 'Ansvarlighet...', 'Tilgjengelighet...', 'Konsistens...', 'Korrekthet...', 'Nøyaktighet...', 'Tidlighet...', 'Kostnadseffektivitet...', 'Miljøvennlighet...', 'Sikkerhet...', 'Datatrygghet...', 'Uavhengighet...', 'Gjennomsiktighet...', 'Ansvarlighet...', 'Tilgjengelighet...', 'Konsistens...', 'Korrekthet...', 'Nøyaktighet...', 'Tidlighet...', 'Kostnadseffektivitet...', 'Miljøvennlighet...'.

The 5 Act Interview

1. Friendly welcome
2. Context questions
3. Introduction to the prototype
4. Tasks
5. Quick debrief

Note takers - other team members

Actively listen to the user and their body language and reactions

Register positive feedback and reactions with :-)

Register negative feedback and reactions with :-(



Note-taker role summary

Your job is to take notes on how the user is reacting to the prototype – verbally and non-verbally

You do this by being hyper attentive to what is happening during the interview



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